

FedEx Services

Burlington's small package carrier is FedEx for collect shipments.

Burlington's distribution facility small package policy is to allow 10 cartons maximum per 7 digit PO and under 249 lbs.

Burlington Merchandising Corporation monitors all incoming shipments and FedEx Ground Collect invoices for accuracy and compliance.

Note: All FedEx "Express" shipments must be approved by Burlington Merchandising Corporation. Use of premium delivery services without the authorization of Burlington Stores will be charged back to the shipper.

To get started:

1. You will need your own shipper account number for pickup and routing purposes when shipping via FedEx. If you don't have an account, simply call FedEx New Accounts at 1(800)231-9219 to open your account.
2. Burlington Merchandising Corporation does not pay pick up charges (or any accessorial fees) on any parcel shipments. The pickup fee is considered a FedEx Ground accessorial fee and is the responsibility of the shipper/vendor/factory.
3. You may schedule your package pickup or arrange for a daily pickup at your expense by going to www.fedex.com or calling 1(800)463-3339. Please note that FedEx Ground pickups will be scheduled for the next business day. To avoid any pickup fees, drop off your packages at a FedEx drop-off location. Go to www.fedex.com or call 1(800)463-3339 to find the location nearest you.
4. Burlington Merchandising Corporation FedEx account number is NOT required as long as "Bill Recipient" is selected as the billing option. The Burlington Merchandising Corporation recipient location will be billed for the transportation charges at point of delivery. DO NOT prepay freight and add to the merchandise invoice.
5. Enter the Burlington Merchandising Corporation purchase order number in the reference field (or "Your Reference" field if shipping on www.fedex.com) when shipping packages. Do not include any alpha characters, only the numeric Burlington Stores purchase order number. This is a required entry and failure to enter the PO# in the reference field will result in a charge back of the transportation cost.
6. Do not check any boxes for signature required.
7. Track your packages online at fedex.com or by calling 1(800)463-3339.
8. If you need support, you may contact FedEx Customer Service at 1(800)463-3339 for assistance anytime.